

Privacy Policy

Welcome to T&T Auto Inspection. We value your trust and are committed to protecting your privacy. This page outlines our policies regarding the collection, use, and disclosure of personal data when you use our website and the choices you have associated with that data.

Information Collection and Use

Types of Data Collected

Personal Data:

While using our website, we may ask you to provide us with certain personally identifiable information, such as your name, email address, phone number, and address.

Usage Data:

We may also collect information on how the website is accessed and used, including your IP address, browser type, browser version, and the pages you visit.

Information Collection

At T&T Auto Inspection, we collect personal information from customers and employees, including names, contact information, vehicle details, and payment information. This information is collected to provide repair services, process payments, and communicate with customers about their vehicles.

Data Usage and Sharing

We use the collected information to fulfill service requests, process payments, and communicate with customers. In some cases, we may share necessary vehicle details with suppliers for parts ordering or share contact information with insurance companies for claims processing. Your information is only shared as required to provide the services you request.

Data Protection Measures

At T&T Auto Inspection, safeguarding your personal information is paramount. We employ a range of security measures to protect your data, including:

Technical Security Measures

- **Encryption:** We use encryption to protect your data during transmission over the internet and when stored on our servers.
- **Secure Access Controls:** Access to our systems and databases is restricted to authorized personnel only.
- **Firewalls and Anti-Virus Protection:** We employ firewalls and regularly updated anti-virus software to protect our network and systems.

Administrative Security Measures

- **Employee Training:** Our staff undergo regular training on data protection and privacy best practices.
- **Data Access Policies:** We have strict policies in place to limit access to personal data to only those employees who need it.
- **Regular Audits:** We conduct regular audits and reviews of our data protection practices.

Physical Security Measures

- **Secure Facilities:** Our premises have security systems to prevent unauthorized physical access.
- **Data Disposal:** We have procedures in place for the secure disposal of personal data.

Data Retention Policies

- **Retention Periods:** We retain personal information only for as long as necessary to fulfill the purposes for which it was collected.
- **Regular Reviews:** We regularly review our data retention practices to ensure compliance with legal and regulatory requirements.

Data Breach Response

- **Incident Response Plan:** We have an incident response plan in place to quickly address any data breaches.
- **Notification:** We will notify you in the event of a data breach that may affect your personal information.

Third-Party Data Processors

- **Due Diligence:** We conduct thorough due diligence on third-party service providers.
- **Data Processing Agreements:** We enter into data processing agreements with third-party processors to ensure your data is protected.

Customer Rights

As a customer, you have the following rights regarding your data:

- **Right to Access:** You can request access to your personal data.
- **Right to Correct:** You can request corrections to any incorrect information.
- **Right to Delete:** You can request the deletion of your personal data.
- **Right to Object:** You can object to the processing of your personal data.
- **Right to Restrict Processing:** You can request restrictions on how we process your personal data.
- **Right to Data Portability:** You can request the transfer of your personal data to another service provider.

- **Right to Withdraw Consent:** You can withdraw your consent at any time.
- **Right to Lodge a Complaint:** You can lodge a complaint with a supervisory authority if you believe your rights have been violated.

How to Exercise Your Rights

To exercise any of your rights or inquire about your personal information, please contact us at T&T Auto Inspection:

- **Email:** tntautoinspectionllc@gmail.com
- **Phone:** +1 (267) 632-4219
- **Address:** 241 E Armat St, Philadelphia, PA 19144

Policy Updates

This privacy policy may be updated from time to time; please review the current version on our website.